

WEB SITE PRIVACY POLICY

Introduction:

This policy explains how The Gas Company collects, maintains and protects personal information obtained from you through our Web site. Personal information is information that is directly related to you (e.g. address, e-mail address, phone number, etc.) that is not otherwise publicly available.

Policy:

It is The Gas Company's policy to not disclose your personal information acquired through our web site to any third party without your permission, unless we reasonably believe that it is necessary to (1) comply with the law, legal, regulatory requirements, (2) collect unpaid bills, or (3) enable our employees or consultants to provide services requested, or respond to inquiries, by you. To ensure that personal information is not improperly disclosed, we have taken commercially reasonable steps to prevent any unauthorized access by third parties to your personal information.

Your IP Address:

An Internet Protocol ("IP") address is a number that is automatically assigned to your computer every time you browse the Internet. When you visit our Web site, our servers log your current IP address. Any data gathered by your use of our Web site is only used in the aggregate form and never used to access any of your personal information.

Links to Other Sites:

While browsing our Web site, you may encounter links that transfer you to other third party operated Web sites. These third party Web sites may send their own cookies to you, log your IP address and otherwise collect data or solicit personal information. **WE DO NOT CONTROL AND, THEREFORE, ARE NOT RESPONSIBLE FOR WHAT THESE THIRD PARTIES MAY DO IN CONNECTION WITH THEIR WEB SITE OR HOW THEY HANDLE YOUR PERSONAL INFORMATION. PLEASE EXERCISE CAUTION AND CONSULT THE PRIVACY POLICIES OF EACH THIRD PARTY SITE BEFORE RELEASING ANY PERSONAL INFORMATION TO THEM.**

Surveys, Contests and Promotions:

We may, from time to time, alone or in conjunction with other companies, host surveys, contests, or other promotions. You may be asked to supply certain personal information in order to participate and this information may, under the rules governing such events, be collected by us, our consultants, or used by the sponsoring parties for marketing purposes.

Revisions to Privacy Policy:

We reserve the right, at any time, without prior notice, to add, delete, modify, or otherwise change this Privacy Policy. The revised Privacy Policy will be posted on this Web site and will be effective immediately on posting.

Comments or Questions:

Please send any questions or comments concerning our Web Site Privacy Policy or Web site by using the "Feedback" link at the top of the Home page or by sending it to the following:

The Gas Company
c/o Information Services
P.O. Box 3000
Honolulu, HI 96802-3000

Information regarding contracts or correspondence with us through our Web site may be retained in our files.