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**2018 INTERIM RATE INCREASE SCHEDULE**

<u>Applicable Gas District</u>	<u>Schedule</u>	<u>Rate Schedule</u>
<b>Oahu Gas District</b>		
	10	General Service
	20	Residential Service
	30	Multiple Unit Housing Service
	50	Commercial and Industrial Service
	55	Large Industrial Service
	60	Large Firm Gas Service
	65	Alternative Energy Service
	70	Standby Service Rate - Power Generation
	80	Standby or Supplemental Service Rider
	91	Interruptible Service Rate - Oil Alternative Fuel
	92	Interruptible Service Rate - Propane Alternative Fuel
<b>Hawaii Gas District</b>		
	410	General Service – Hilo
	420	Residential Service – Hilo
	430	Multiple Unit Housing Service – Hilo
	450	Commercial and Industrial Service – Hilo
	460	Large Firm Gas Service – Hilo
	510	General Service – Kona
	520	Residential Service – Kona
	530	Multiple Unit Housing Service – Kona
	550	Commercial and Industrial Service – Kona
	560	Large Firm Gas Service – Kona
<b>Maui Gas District</b>		
	110	General Service
	120	Residential Service
	130	Multiple Unit Housing Service
	150	Commercial and Industrial Service
<b>Kauai Gas District</b>		
	310	General Service
	320	Residential Service
	330	Multiple Unit Housing Service
	350	Commercial and Industrial Service
	360	Large Firm Gas Service
<b>Molokai Gas District</b>		
	220	Residential Service
<b>Lanai Gas District</b>		
	620	Residential Service

All terms and provisions of the above listed rate schedules are applicable except that the commodity charge and customer charge for each billing period shall be increased by the following Interim Rate Increase approved by the Public Utilities Commission.

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**2018 INTERIM SUPPLEMENT TO RATE SCHEDULES**

<u>Applicable Gas District</u>	<u>Schedule</u>	<u>Rate Schedule</u>	<u>Total Surcharge \$ per therm</u>	<u>Total Surcharge Percentage (+ / -)</u>
<b>Oahu Gas District</b>				
	10	General Service	\$0.314900	7.24%
	20	Residential Service	\$0.577630	15.37%
	30	Multiple Unit Housing Service	\$0.224750	7.79%
	50	Commercial and Industrial Service	\$0.283260	9.89%
	55	Large Industrial Service	\$0.367470	15.20%
	60	Large Firm Gas Service	\$0.278080	10.36%
	65	Alternative Energy Service	\$0.000050	0.00%
	70	Standby Service - Power Generation	\$0.455870	11.63%
	80	Standby or Supplemental Service Rider	\$0.382060	9.75%
	91	Interruptible Service - Oil Alternative Fuel	-\$0.000020	0.00%
	92	Interruptible Service - Propane Alternative Fuel	-\$0.000760	-0.04%
<b>Hawaii Gas District</b>				
	410	General Service – Hilo	\$0.013640	0.37%
	420	Residential Service – Hilo	-\$0.181170	-4.68%
	430	Multiple Unit Housing Service – Hilo	-\$0.030470	-1.43%
	450	Commercial and Industrial Service – Hilo	-\$0.031150	-1.47%
	460	Large Firm Gas Service – Hilo	\$0.019860	1.02%
	510	General Service – Kona	-\$0.061870	-1.63%
	520	Residential Service – Kona	\$0.181170	-4.68%
	530	Multiple Unit Housing Service – Kona	-\$0.000870	0.04%
	550	Commercial and Industrial Service – Kona	\$0.021020	1.01%
	560	Large Firm Gas Service – Kona	\$0.067170	3.54%
<b>Maui Gas District</b>				
	110	General Service	\$0.379450	13.29%
	120	Residential Service	\$0.597530	19.3%
	130	Multiple Unit Housing Service	\$0.115360	5.66%
	150	Commercial and Industrial Service	\$0.177190	8.65%
	160	Large Firm	\$0.075190	4.07%
<b>Kauai Gas District</b>				
	310	General Service	-\$0.019660	-0.69%
	320	Residential Service	\$0.192030	5.48%
	330	Multiple Unit Housing Service	\$0.095680	4.70%
	350	Commercial and Industrial Service	\$0.001300	0.06%
	360	Large Firm Gas Service	\$0.085100	4.61%

**Molokai  
Gas District**

220	Residential Service	\$0.188780	5.38%
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**Lanai Gas  
District**

620	Residential Service	-\$0.343470	-8.51%
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The above interim rate increase is based on an interim rate increase of \$8,896,152, or 8.39% over revenues at present rates. The revenues collected through this 2018 Interim Rate Increase are subject to refund with interest upon a final decision and order.

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**INTERIM SUPPLEMENT TO MONTHLY CUSTOMER CHARGES**

<u>Applicable Gas District</u>	<u>Schedule</u>	<u>Rate Schedule</u>	<u>Monthly Charge Increase</u>	<u>Percent Increase</u>
<b>Oahu Gas District</b>				
	10	General Service	\$1.05	8.40%
	20	Residential Service	\$1.10	12.94%
<b>Hawaii Gas District</b>				
	410	General Service – Hilo	\$1.05	8.40%
	420	Residential Service – Hilo	\$1.10	12.94%
	510	General Service – Kona	\$1.05	8.40%
	520	Residential Service – Kona	\$1.10	12.94%
<b>Maui Gas District</b>				
	110	General Service	\$1.05	8.40%
	120	Residential Service	\$1.10	12.94%
<b>Kauai Gas District</b>				
	310	General Service	\$1.05	8.40%
	320	Residential Service	\$1.10	12.94%
<b>Molokai Gas District</b>				
	220	Residential Service	\$1.10	12.94%
<b>Lanai Gas District</b>				
	620	Residential Service	\$1.10	12.94%

## RULE NO. 7

DISCONTINUANCE AND RESTORATION OF SERVICE  
(Continued)

## (H) FAILURE TO ESTABLISH CREDIT AFTER INSTITUTION OF SERVICE:

If for the convenience or at the request of a customer, the Company institutes gas service to the customer prior to his having established his credit (as provided in Rule No. 5) and, if within five days from such institution of service, such customer shall not have so established his credit, the Company shall thereupon have the right, upon five days' notice and continued failure to establish credit, to discontinue further service of gas to such customer.

## (I) DISPUTE OF BILLS:

If the customer disputes any portion of the charges appearing on his bill he must file a written complaint or dispute with the Company within 15 days from the Date of Presentation. The Company shall investigate and provide a written response. If the customer is dissatisfied with the response he may pay the bill under protest and to avoid discontinuation of service and pursue the matter with the Public Utilities Commission of the State of Hawaii.

## (J) RECONNECTION SERVICE CHARGE:

A reconnection charge of \$35.00 may be made and collected by the Company before service is reconnected during normal business hours where service has been discontinued for non-payment of bills as permitted by these rules or to protect the Company against fraud, or for failure to comply with the rules of the Company. If the customer requests reconnection of service on the same day of the request or during other than normal business hours, the Company may charge and collect a fee of \$85.00 before reconnecting service. The Company may add an extra visit charge equal to the service reconnection fee if service reconnection cannot be completed for any of the following reasons:

1. The customer does not provide the Company access to the premises, meter, or shut-off valve.
2. The customer's gas equipment is not in good and safe operating condition, as determined by the Company in its sole discretion.

## (K) RETURNED PAYMENT FEE:

Any payment for any service covered herein which is returned by the financial institution on which it is issued will result in a fee of \$25.00 to the customer.

## (L) FIELD COLLECTION CHARGE:

The Company shall require payment of \$30.00 for any field call to the service location necessitated by the customer's non-payment of bills or for failure otherwise to comply with th

## RULE NO. 14

SERVICE CONNECTION MAINTENANCE AND FACILITIES  
ON  
CUSTOMER'S PREMISES  
(Continued)

## (D) COMPANY'S RIGHT OF INGRESS TO AND EGRESS FROM CUSTOMER'S PREMISES:

The Company shall at all times have the right of ingress to and egress from the customer's premises at all reasonable hours for any purpose reasonably connected with the furnishing of gas, and the exercise of any and all rights secured to it by law, or these Rules.

## (E) CUSTOMER RESPONSIBLE FOR EQUIPMENT FOR RECEIVING GAS:

The customer shall, at his own risk and expense, furnish, install and keep in good and safe condition all regulators, gas mains, appliances, fixtures and apparatus, of any kind or character, which may be required beyond the meter for receiving gas from the Company, and for applying and utilizing such gas, including all necessary protective appliances and suitable housing therefor, and the Company shall not be responsible for any loss or damage occasioned or caused by the negligence, or wrongful act of the customer or any of his agents, employees or licensees in installing, maintaining, using, operating or interfering with any such regulators, service pipes, gas mains, appliances, fixtures or apparatus.

## (F) SERVICE CONNECTIONS MADE BY COMPANY'S EMPLOYEES:

Only duly authorized employees of the Company are allowed to connect the customer's service to, or disconnect the same from, the Company's gas mains.

## (G) ITEMS AND EQUIPMENT FURNISHED BY COMPANY:

In providing service to a customer the Company will furnish and maintain all necessary equipment to deliver gas to the meter outlet including, but not limited to, the following: service tee, pipe and fittings of adequate size, shut-off valve, pressure regulator and meter.

## (H) SERVICE ESTABLISHMENT FEES

The Company shall charge and collect a service fee of \$30.00 for each service establishment that the Company makes at the customer's request during normal business hours. If the customer requests that the service establishment be performed outside of the Company's normal business hours, which includes same day service, the fee shall be \$85.00. This charge shall be in addition to any charge calculated in accordance with any other rate or rule. The Company may add an extra visit charge equal to the service fee if service establishment cannot be completed for any of the following reasons:

1. The customer does not provide the Company access to the premises, meter, or shut-off valve.
2. The customer equipment is not in good and safe operating condition, as determined by the Company in its sole discretion.