

We take pride in our ability to serve you as a customer of Hawaii Gas. It is our goal to protect the health and safety of our employees and customers. At Hawaii Gas, we promise to do our part to keep you and your family safe during today's service call.

To ensure our employee's safety, we politely request you follow these rules:

- Inform our employee if anyone is sick or has traveled outside the state within the last 14 days.
- **Face coverings must always be worn by everyone inside the residence or business.**
- **Maintain a minimum 6-foot distance from HG employees.**

To ensure your safety, we require our employees to adhere to strict safety guidelines:

- Wear appropriate personal protection equipment (PPE) while inside your home or business, such as a clean face covering and disposable nitrile gloves.
- Our employees will maintain a minimum 6-foot distance from customers.
- Employees will clean tools and equipment before every service call.
- **Our employees have the right to refuse service if the health and safety of themselves or the customer could be compromised.**

We appreciate your cooperation and support to keep everyone safe and healthy during these times.

Mahalo for your business!